



MERCHANDISE RETURN AND ORDER FORM



Return To: DAN, 6 West Colony Place, Durham, NC 27705. Complete and return this form with merchandise. Send insured and postage-paid. If returning by FedEx package automatically insured up to \$100. We will refuse returned packages sent COD. We will refund shipping cost if we made an error or your product was defective. All claims must be submitted within 45 days of receiving your order. If you need assistance please call 1-800-446-2671.

Name _____ Member # _____
Address _____ Order # _____
City _____ State _____ Daytime Phone () _____
Zip Code _____ Country _____ Evening Phone () _____

LIST OF ITEMS RETURNED

Table with 5 columns: Reason Code, Item Number, Quantity, Description of Item, Size, Price Each

** To speed up your return, we ask that you provide the reason for your return by placing one of the following codes in the left column indicated by the arrow.
RBO Backorder received too late* RNP Not as pictured or described* (explain below) RWS Wrong size* CODR COD Refused*
RDA Damaged RDQ Disappointed in quality (explain below)* RCH Changed my mind* POR Points Order Return*
RDE Defective (explain below) ROW Ordered wrong size* RWI Wrong item shipped*
RNO Item not ordered* RIN Missing parts or instructions* ROT Other (explain below)*

Explanation _____
 Re-order items below Refund

Table with 5 columns: Item Number, Quantity, Description, Size, Price

If the items above cost more than the merchandise being returned, please complete method of payment information.
Payment Method: Check or money order Master Card (13-16 numbers) Visa (13-16 numbers) AMEX (15 numbers) Discover (16 numbers)
Card Number _____ Expiration Date (required) _____ Signature _____

Please allow 2-3 weeks from the time you send a package to us for reordered merchandise to reach you. You may be charged shipping and handling if your reorder is not a like item. *Items MUST be in new and resalable condition upon receipt at DAN warehouse for full refund.